

RETURN AND EXCHANGE FORM AND INSTRUCTIONS

Please carefully read the exchange, refund or credit instructions, and then fill out the Return and Exchange Form below in order to be ensured of a full refund for your purchase.

EXCHANGE AND RETURN FORMS MUST BE SENT TO:

**Amsterdam Sauer
Return and Exchange Department
36 NE 1st Street #1009
MIAMI, FL 33132**

Follow these easy steps to return/exchange your purchase:

Important! Before preparing the return of an(y) item(s), please contact us (by email: info@amsterdamsauer.com OR by phone at 1800-345-3564). By following the return procedures properly, you will be assured of receiving full credit for your purchase!

1. Fill out the form included below, indicating the item(s) being returned or exchanged and stating the reason(s) for your dissatisfaction. Insert the form inside your returning package.
2. Pack your merchandise securely and be sure to include your purchase invoice (this may be a photocopy) and the corresponding certificate.
3. Ship with your preferred courier to the address above. Please remember to insure your package. We strongly recommend you to send your item(s) by registered mail, with a return receipt and insurance option. If you have any questions or would like assistance with a return, please contact us by email at: info@amsterdamsauer.com or call our toll-free number at 1-800-345-3564, Monday-Friday 10am-4pm EST.

Please fill out the information below when returning or exchanging a product:

Customer Order Number: _____

Name: _____

Address: _____

City: _____ State: _____

Zip: _____ Phone: _____

Cell Phone: _____

Email: _____

Purchase Date: ___/___/___

Item(s) Description: _____

Quantity: _____ Amount Paid: _____ Method of Payment: _____

Reason(s) for Return: _____

Please select one of the options:

EXCHANGE

REFUND

Reminders & Important Information:

Items purchased at AmsterdamSauer.com may **only** be returned to: Amsterdam Sauer 36 NE First Street, Suite 1009, Miami, FL 33132 within 30 days of purchase for exchange or refund. Items will only be accepted if they are in the original saleable condition, with purchase receipt and certificate(s). The condition of items received will be inspected before granting credit, exchange or refund. Refunds will be issued in the original method of payment. Items that are received without the corresponding purchase receipt will not be returned or exchanged. We reserve the right to limit or refuse an exchange or a refund.

On expiry of the 30-day grace period from the purchase date, items will no longer be eligible for exchange or refund.

AmsterdamSauer.com is not responsible for Shipping and Handling charges on returned and exchanged items. AmsterdamSauer.com is not responsible for shipments that are lost/damaged in transit. Please allow at least 10 business days from our receipt of your package for the return to be processed: please note that the transaction will take longer to appear on your statement.

IMPORTANT NOTICE: If your purchase was shipped to you from an overseas address, DO NOT RETURN it to that address.

Ship it to the US address provided on this form ONLY.

The only valid address to ship back is: Amsterdam Sauer 36 NE 1st Street, Suite 1009, Miami, FL 33132

Items shipped to other addresses will be considered as LOST, since we are unable to guarantee the retrieval of returned goods that may be held by foreign Customs authorities. No refunds will be granted in these cases.

Amsterdam Sauer cannot be held liable and will not be responsible for any items returned to any address different from the one above. Amsterdam Sauer cannot be held liable for any shipments that are lost/damaged in transit.

Gift recipients are entitled to a nonrefundable merchandise credit. To return or exchange your gift selection, please follow the instructions available at: AmsterdamSauer.com/returns.

If you have any questions, please contact Customer Service at 800-345-3564. Representatives are available 10:00AM - 4:00PM EST Monday-Friday. Or you can send us an email at: info@amsterdamsauer.com.

For our complete return policy, visit www.amsterdamsauer.com/policies.

Thank you for shopping at Amsterdam Sauer